



Advanced Family EyeCare  
2210 West 69<sup>th</sup> St. Ste. 160  
Sioux Falls, SD 57108  
605.331.2020

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Please note for upcoming appointments – in order to prevent the spread of COVID-19, we're asking patients to wait in their cars rather than in the waiting room. Please call the number below once you've parked.

**605-331-2020**

### **The Plan to Reopen on Monday, May 4th....**

We wanted to give you all an update on the current plan to start seeing patients in our office again.

For the past month, we have mainly been seeing patients through video chat or over the phone with a few exceptions for urgent problems.

**We will continue to offer telehealth and are also planning to start seeing patients in the office on Monday May 4<sup>th</sup> with reduced hours along with following heightened safety measures in place:**

1. All patients **must bring and wear** a mask the entire time they are in the office. Cloth or other forms of home-made masks (such as bandana are acceptable). We have a very limited supply of masks for our patients at this time if needed.
2. Please **CHECK In** for your appointment by calling our office number (605-331-2020) when you park in the parking lot and we will give you directions for entering the office.

3. Only the patient is allowed in the office. For children and adult patients who require a caretaker, one adult may accompany the patient.
4. We ask that new patients please fill out their paperwork ahead of time and send to our office via email
5. Our providers and office staff will wear masks during all patient encounters
6. We are performing diligent hand washing and extra cleaning precautions
7. All patients will be screened prior to their appointment for COVID symptoms.
8. Telemedicine appointments are still be available (test results, medication refills)
9. We recommend telehealth appointments for patients 65 years and older. Based on the telehealth evaluation, the provider may direct you to make a clinic appointment

Sincerely,

A handwritten signature in black ink, appearing to be 'Rebecca Franey', written in a cursive style.

Rebecca Franey, OD and the Advanced Family EyeCare Team